

Laundry System

User Manual for Student Control Panel



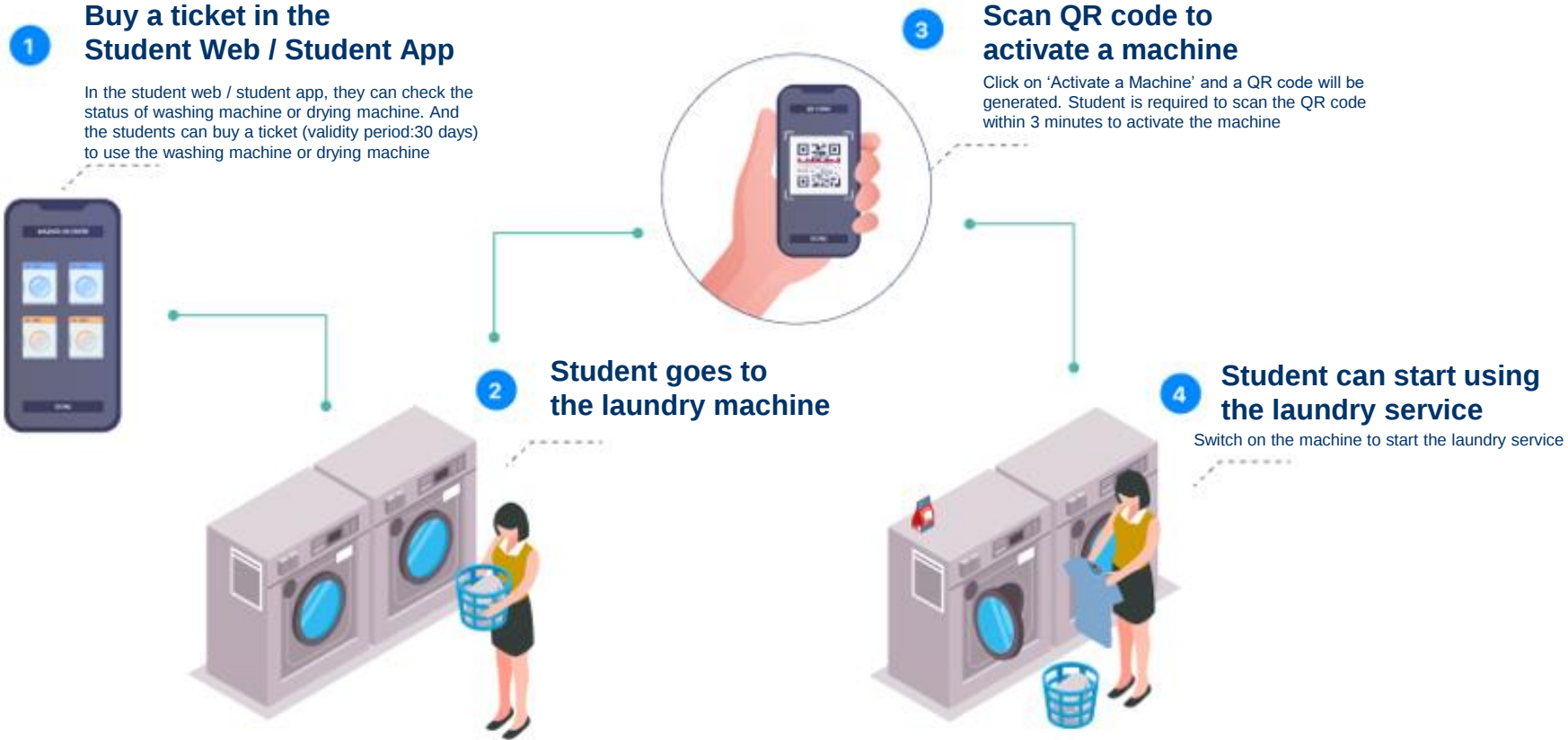
香港科技大學

THE HONG KONG UNIVERSITY OF
SCIENCE AND TECHNOLOGY

**STUDENT HOUSING &
RESIDENTIAL LIFE**



Laundry Flowchart



Ticket Page

This is the 'My Tickets' page which shows the following:

1. List of available tickets
2. List of used tickets
3. Purchase history tab
4. +Buy Ticket button

The screenshot shows the 'My Tickets' page of the Residential Life portal. The page header includes the university logo and the text 'You are logged in as beautifitag | Logout'. The main content area is titled 'My Tickets' and contains two panels. The left panel, labeled 'Available Tickets' (1), lists five tickets: 'Washing Machine (With Washing Powder)' (Reserved Machine: GGT-210), 'Dry Machine' (Reserved Machine: GGT-201), 'Dry Machine' (Reserved Machine: GGT-201), 'Dry Machine' (Reserved Machine: UG Hall V), and 'Dry Machine' (Reserved Machine: GGT-210). The right panel, labeled 'Last 10 Used Tickets' (2), shows 'No used ticket(s)'. At the top right, there are two tabs: 'Purchase History' (3) and '+ Buy Ticket' (4).

Buying a Ticket

1. From the 'My Tickets' page, click on the '+Buy Ticket' button.

2. Select the Laundry Room from the list.

3. Choose the Service Type. (Dryer/Washing Machine)

a. If the service type is for the dryer machine, select the Number of Minutes.

b. If it's for Washing Machine, no additional details/selections.

4. Review the total amount.

5. Select the payment method.

6. Then proceed to the payment.

The screenshot shows the 'My Tickets' page of the 'Residential Life' portal. The page has a header with the university logo, 'Residential Life', and a login status 'You are logged in as beautiful | Logout'. The main content area is titled 'My Tickets' and includes a 'Purchase History' link and a '+ Buy Ticket' button (labeled 1). Below this is a list of 'Available Tickets' with details like 'Washing Machine (With Washing Powder)', 'Reserved Machine: GGT-210', and 'Laundry Room: GGT-210'. To the right, it says 'Last 10 Used Tickets' and 'No used ticket(s)'. A 'Buy Ticket' modal is open in the foreground, showing a form with the following fields: '* Laundry Room' (labeled 2) with a dropdown menu showing 'GGT-210'; '* Service Type' (labeled 3) with a dropdown menu showing 'Dry Machine' (labeled 'a'); '* Number of Minutes' (labeled 4) with a dropdown menu showing '5'; and a 'Select Payment Method' section (labeled 5) with icons for VISA, Mastercard, and others. At the bottom of the modal, there is a 'Total Amount' of '\$1' (labeled 4) and a 'Proceed to Payment' button (labeled 6). A second, larger 'Buy Ticket' modal is shown to the right, illustrating the next steps: selecting 'Washing Machine (With Washing Powder)' for the service type (labeled 'b') and reviewing the 'Total Amount' of '\$9' before proceeding to payment.

Payment Methods

Below are the available payment methods depending on how the system will be accessed:

On Mobile Web:

1. China UnionPay
2. Visa / Master

On HKUST Student App:

1. China UnionPay
2. Visa / Master
3. Alipay

On Desktop Web:

1. China UnionPay
2. Visa / Master
3. FPS
4. WeChat Pay
5. Alipay

Activate a Machine

1. From the 'My Tickets' page, under the 'Available Tickets', select the machine you'd like to use.

Click/Tap on the machine to view the details and to reserve.

The ticket details that will be shown in the the next page are the following:

- Expiry Date
- Service Type
- Machine Type
- Laundry Room
- Invoice Number
- Price
- Payment Method

2. Click on 'Activate a Machine' and a QR code will be generated.

Within 3 minutes after clicking on 'Activate a Machine', the laundry machine will be on hold and cannot be activated by other students. Please make sure to switch on the laundry machine within **3 minutes**.

After 3 minutes, the machines will be released, and if other students have already activated them, you would need to wait for their laundry cycle to be completed

1

Washing Machine (With Washing Powder)
Reserved Machine:
Laundry Room: GGT-210

Dry Machine
Reserved Machine:
Laundry Room: GGT-201

Dry Machine
Reserved Machine:
Laundry Room: GGT-201

Dry Machine
Reserved Machine:
Laundry Room: UG Hall V

Dry Machine
Reserved Machine:
Laundry Room: GGT-210

Purchase History
+ Buy Ticket

Last 10 Used Tickets
No used ticket(s)

Washing Machine QR Code

Reserve a Machine to generate QR Code.

Expiry Date	August 22, 2023
Service Type	Washing Machine (With Washing Powder)
Laundry Room	GGT-210
Invoice Number	UG230723125618634
Price	\$9.00 HKD
Payment Method	Visa / Master

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Activate a Machine

Note: The ticket has expiration (30 days) so make sure to use it before the set expiry date.

Viewing Purchase History

1. From the 'My Tickets' page, click on the 'Purchase History'.

2. Then you will be routed to the Laundry Purchase History which shows the list of purchased tickets

You can click on the ticket to view the full details

